

Services for Older People

The following is a list of organisations providing services to seniors and their families in Queensland.



Queensland Association
for Healthy Communities

Helplines

Elder Abuse Prevention Helpline

A confidential information, support and referral service for anyone experiencing or witnessing the abuse of an older person.

Phone 1300 651 192 www.eapu.com.au

Medicines Line

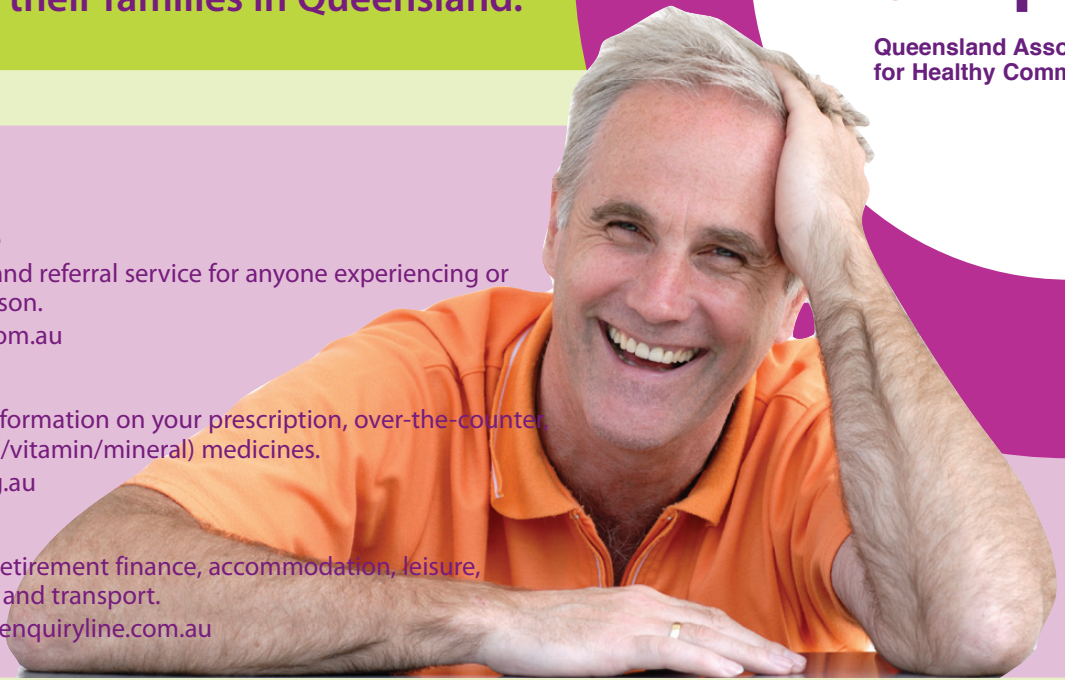
Medicines Line gives independent information on your prescription, over-the-counter and complementary (herbal/natural/vitamin/mineral) medicines.

Phone 1300 888 763 www.nps.org.au

Seniors Enquiry Line

Independent information including retirement finance, accommodation, leisure, concessions, legal, health, education and transport.

Phone 1300 135 500 www.seniorsenquiryline.com.au



Service Providers

Aged Care Assessment Teams

Provide assessment to people in need of additional care and arrange referrals to community care facilities. Assessments required to access permanent care and respite in a subsidised aged care facility and community package care

Freecall 1800 052 222

Carers Queensland

Provides carers with information and services to support them in their caring role. We also work to increase awareness of carers and their issues.

Freecall 1800 242 636

www.carersqld.asn.au

Centrelink

Delivers a range of Commonwealth services including pensions and allowances, concession and health care cards, services for carers, asset assessment for admission to aged care facilities and rental assistance.

Phone 13 10 21

www.centrelink.gov.au

Commonwealth Respite and Carelink Centres

Provides information for older people, people with disabilities and those who provide care and services.

Freecall 1800 052 222

www9.health.gov.au/ccsd

Respite provides an individualised break for carers in planned or emergency situations—In-home, centre based or community access.

Freecall 1800 059 059

Home & Community Care (HACC)

Provides flexible, personalised low care services for frail aged, disabled and their carers including respite, nursing, domestic assistance, personal care, transport, social support and home maintenance.

Freecall 3139 4653

www.health.qld.gov.au/hacc

Advocacy & Advice

COTA Queensland

Aims to protect and promote the interests and well-being of older people in various ways including representation to government to ensure appropriate policies.

Phone 3316 2999 or 1300 738 348 www.cotaq.org.au

Office of the Adult Guardian

The Adult Guardian is an independent statutory officer appointed to protect the rights and interests of adults who are not able to make decisions for themselves.

Phone 3234 0870 or 1300 653 187 www.justice.qld.gov.au/guardian

The Public Trustee of Queensland

Provides services including acting as an administrator of deceased estates and giving aid in legal proceedings for disadvantaged persons.

Phone 3213 9288 www.pt.qld.gov.au

Qld Aged & Disability Advocacy

Community-based Statewide advocacy service providing information, education, support and representation to enable people to understand and exercise their rights and their responsibilities.

Freecall 1800 818 338 www.qada.org.au

Seniors Legal & Support Service

Specialist legal and support services to providing free assistance for seniors concerned about elder abuse, mistreatment or financial exploitation.

www.communities.qld.gov.au/seniors/legal-support/

LGBT Senior's Groups

Older Wiser Lesbians (OWLS)

Social group for lesbians aged 35 and over, situated in Brisbane.

www.geocities.com/brisowl

Mature Aged Men

A social club for gay men & their admirers 21+. Meet at the Sportsman Hotel the last Saturday of the month all year round at 4.30pm.

LGBT Ageing Action Group (QAHC)

Aims to raise the profile of ageing issues for LGBT seniors within mainstream services and the LGBT community.

Freecall 1800 177 434 www.qahc.org.au/seniors

